Thank you for your interest in the products and services of Follow-Me B.V. This Limited Warranty applies to physical goods, and only for physical goods, purchased from Follow-Me B.V. or official re-sellers from Follow-Me B.V.

What does this limited warranty cover?
This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period. During the Warranty Period, Follow-Me B.V. will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?
Follow-Me B.V. will either repair the Product at no charge, using new or refurbished replacement parts.

How long does the coverage last?
The Warranty Period for Physical Goods purchased from Follow-Me B.V. is 1 year, from the date of purchase. A replacement Physical Good or part assumes the remaining warranty of the original Physical Good or 1 year from the date of replacement or repair, whichever is longer.

What does this limited warranty not cover?
This Limited Warranty does not cover any problem that is caused by: conditions, malfunctions or damage not resulting from defects in material or workmanship.

What do you have to do?
To obtain warranty service, you must first contact the Follow-Me (re)seller to determine the problem and the most appropriate solution for you.